

Dear Customers

We have been actively monitoring COVID-19 developments and want to assure you that the safety of our team and our customers is our primary focus. As such, we have put the following plans in place for managing the current COVID-19 situation as it relates to MBL International:

- Most of our office employees have the technology tools to work remotely. Remote work will minimize any disruptions for supporting our customers while working to ensure the health of our team.
- We are continuing to manufacture and ship orders while working with our teams to minimize contact through physical spacing and shifted scheduling. We will contact you in the event that any open order is impacted by factors beyond our control and work with you for any alternative solutions if possible.

The COVID-19 pandemic presents a very fluid situation with challenges for each of us. We are committed to serving you, so please do not hesitate to reach out to us if you have any questions or concerns by calling us toll free at 800-200-5459 (Option 8) or at <https://www.mblintl.com/contact-us/>

Thank you again for your business and support!

Yosuke Yamamoto

Chief Operating Officer
MBL International Corporation